



Retirement Solutions

Candidate Pack

Becoming part of the TPT Team



We are TPT Retirement Solutions

More than 75 years ago, we set out to build pension schemes for the people who made our nation work. Bringing peace of mind to the people and businesses we served. A resolve that has never left us.

A lot has changed since 1946 – the pensions industry has transformed beyond measure, as have the services and sectors we supply. We're still putting members' best interests first, driving better outcomes and delivering exceptional service.

In 2023 these better outcomes are just as important as they always have been, and TPT has an important role to play as a consolidator in both the DB and DC segments.

What makes us different?

Pension schemes are our core expertise. We focus on making pension schemes perform better. We know exactly what it takes to cut through the complexity and keep things simple, to get the best outcome for members, employers, and trustees. We collaborate closely with our clients to deliver robust governance and investment expertise they can trust.

We're a multiple award-winning business year on year. In the year to July 2023, we've won:

- European Pensions Innovation Award and Best Use of Video at the Investment Marketing Innovation Awards
- DB Master Trust Consolidator of the year and Pensions Communication Initiative of the Year at the Professional Pensions Awards
- Master Trust offering of the year – Pension Age Awards
- Communication and Investment Awards at the World Pensions Summit.

As a consolidator, one of the key areas for us to be able to differentiate is in the delivery of investment services, which is why we are evolving into a fiduciary manager with strong foundations in Responsible Investment.

A message from our CEO



Thank you for taking an interest in becoming part of TPT

We may have been around for more than 75 years, but we've not stood still and will continue to change and innovate to bring value for members, employers, and professional trustees with a view to growth and career development for our people too.

We employ people who do the right things in the right way. It's an approach that means TPT is a great place to work. This pack is designed to help you get a feel for what it's like to work with us and help you decide whether you can see yourself as part of our team.

At TPT we have an important job to do and that's to secure the best possible future for our members. We make pensions perform better for all our stakeholders; delivering pension schemes that members, employers, and trustees can have complete confidence in, safe in the hands of experts with a passion to support them and engage with them.

Our corporate structure and range of capabilities make us stand apart from our peers. It means that the profit we generate is invested back into the business to help make the delivery of our services ever more effective. We focus on ensuring that the decisions we make today will secure the future for those we support. Our purpose is ingrained into everything we do, the people we employ and the investments we choose.

We have invested heavily in readying ourselves for the next stage in our evolution and the clients that we expect to bring on board over the coming years.

This has meant significant work on the operational, regulatory and investment structures, as well as how we go to market.

Already servicing over 2,600 organisations with more than 425,000 members and manage assets of around £10.3bn, we have recently completed a strategic review of the business.

We have a bold vision for our future that makes more of our capabilities, will grow our business and deliver innovative products all the while delivering customer excellence in everything we do. We'll bring more options and services for our existing customers and open TPT up to new clients and markets.

It's an exciting time to join us.

David Lane
CEO, TPT Retirement Solutions

Our Values

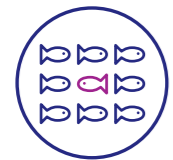
Our values centre around our customers, our members, our culture, and our colleagues. These have evolved as we undertake 2023's evolution of TPT, and they underpin all aspects of our business so that we deliver a high-quality service and product offering.

We are:



Customer Focused

We offer an extremely high-level of service, but we also listen to and learn from our customers. We are friendly, approachable, supportive, understanding, and responsive, never losing sight that pensions are about people.



Innovative

We challenge current processes or traditional methods by being proactive and creative. We positively encourage and actively accept innovative ideas.



Committed

We are engaged and persistent in our pursuit of success. We keep to promises and meet our customers' expectations.



Inclusive

We establish partnerships with customers and embrace diversity in all that we do whilst working towards one goal and one vision.



Cost Effective

We always look for effective use of resources, act competitively and budget fairly and robustly.

And we have



Integrity

We are fair in all our dealings by considering the interests of others and respecting their views. We also offer the option of ethical investments.

What we can offer

We offer both a competitive salary and a generous pension scheme – you pay 6% we'll pay 12% to your account.

We also offer:

35-hour working week	Flexible working options	Hybrid working – up to three days a week working from home (or remote working if geographically appropriate)
Generous performance related bonus	Death in service cover equal to four times your salary	Personal Accident Insurance
Permanent Health Insurance	A holiday purchase and sale scheme	Access to free 24-hour Employee Assistance Providers
Interest-free travel loans	Cycle to work scheme	Option to pay into a Health Cash Scheme

Plus, we'll pay your Professional membership fees and fund required professional qualifications to ensure continuous professional and personal development. We have an Employee Engagement Forum and a Sports and Social Club offering the chance to socialise as team.

Why join TPT

We think that TPT is an exceptional business, and it always has been. But now more than ever it is an exciting new chapter and a place where you will have the autonomy to deliver and the support to flourish and develop your career ambitions.

You'll play a vital part in our growth ambitions, whilst making pension schemes perform better.



But don't just take our word for it, here's what your potential future colleagues said in our April 2023 Be Heard employee survey:

"I love working with great people and there are some talented, dedicated and committed people at TPT. There are lots of exciting projects coming up and I enjoy the ambition."

"There is a desire for constant improvement and treating people as individuals."

"There's a culture of delivering good service, rather than focusing solely on financials."

"Positive company culture, opportunities for growth, work-life balance, clear communication and feedback, collaborative and supportive team environment. Overall, a great workplace where employees feel valued, supported, and empowered to do their best work."

"TPT invests in its workforce and ensures they are adequately heard, trained, and appreciated. This means we are a team of employees that believe in the same goals and ethos and work hard to achieve them, which is also encouraging."

"There is a clear vision of what we do and how we operate. There are many good people in the organisation and information sharing is good."

Get in touch



Head office:

Verity House, 6 Canal Wharf, Leeds LS11 5BQ

What3Words: [chart.beyond.rush](#)



0113 234 5500



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