

Our employers

Who to contact

Contributions administration

For questions about:

- Monthly contributions submissions process
- Enrolling new joiners in defined contribution (DC) schemes
- Providing online access for your employees in defined contribution (DC) schemes
- Submitting HR data files

Our Employer Support Team will be able to help.

Visit www.tpt.org.uk/login/benpal-help-guides
Email employersupport@tpt.org.uk
Call 0345 123 6644

Auto-enrolment

For questions about:

- Auto-enrolment processes and rules
- Auto-enrolment guides
- Auto-enrolment forms and templates

Our Auto-enrolment Team will be able to help.

Visit www.tpt.org.uk/auto-enrolment
Email auto-enrolment@tpt.org.uk
Call 0345 123 6644

Managing your pension scheme

For questions about:

- Scheme debt and deficit
- Scheme withdrawals
- Employer mergers and incorporations
- General scheme information
- Member or board presentations

Our Employer Relationship Team will be able to help.

Visit www.tpt.org.uk and click on [find your scheme](#)
Email employerrelations@tpt.org.uk
Call 0113 394 2754

Don't know who to contact?

Email employerrelations@tpt.org.uk or call 0113 394 2754 and someone will be able to help.

Pension scheme administration

For questions about:

- New members
- Employer contact changes
- Changes to benefit structures and amendments to contribution rates

If your organisation is part of the **Social Housing Pension Scheme (SHPS)** our Retirement Solutions Team 2 can help.

Visit www.shps.org.uk
Email enquiries@tpt.org.uk
Call 0113 394 2551

If your organisation is part of the **Scottish Housing Associations' Pension Scheme (SHAPS)** contact:

Visit www.shaps.org.uk
Email enquiries@tpt.org.uk
Call 0113 394 2552

If your organisation is part of the **Growth Plan** and has **Series 1 or 2** involvement contact:

Visit www.tpt.org.uk and click on [find your scheme](#)
Email enquiries@tpt.org.uk
Call 0113 394 2551

If your organisation is part of the **Growth Plan** and has **Series 3 or 4** only, our Employer Support Team can help.

Email employersupport@tpt.org.uk
Call 0345 123 6644

For all our other **Defined Benefit** pension schemes* you can contact our Retirement Solutions Team 3:

Visit www.tpt.org.uk and click on [find your scheme](#)
Email enquiries@tpt.org.uk
Call 0113 394 2552

For all **Defined Contribution** queries, our Employer Support Team will be able to help:

Email employersupport@tpt.org.uk
Call 0345 123 6644

*Including The Independent Schools' Pension Scheme (ISPS), CARE, Scottish Voluntary Sector Pension Scheme (SVSPS) and Northern Ireland Charities Pension Scheme (NICPS).